

## **STAFFORDSHIRE POLICE, FIRE AND CRIME PANEL – 29 April 2019**

### **PROCEDURE FOR DEALING WITH COMPLAINTS AGAINST THE POLICE, FIRE AND CRIME COMMISSIONER/DEPUTY COMMISSIONER**

#### **Report of the Secretary**

##### Recommendation

That the updated procedure be approved and published on the Panel's webpages.

##### Background

The Panel has a statutory responsibility to consider complaints about the personal conduct of the Commissioner and/or his Deputy. That responsibility is delegated to the Secretary (Monitoring Officer) to the Panel with the requirement that a report on complaints dealt with is submitted annually.

The procedure for the handling of complaints is published on the Panel's webpages

The procedure has been reviewed to include reference to the Commissioner's additional responsibilities for the Staffordshire Fire and Rescue Service and following the publication of an operational advice note for Panels by the Independent Office for Police Conduct. Whilst the latter relates in the main to the handling of conduct matters (which are not within the Panel's remit) it has helped to give a better explanation of the Panel's role.

Revisions to the arrangements for the handling of complaints require this Panel's approval therefore the revised Procedure is attached.

J Tradewell (Secretary to the Panel)

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